

915 W. 5th Street, Azusa, CA 91702 | Phone: 626-795-5131 Fax: 626-577-8044 | Toll Free: 800-468-3279 www.dolphinevents.biz



## **Exhibitors Information Packet**

## Orange County Fairgrounds 88 Fair dr. Costa Mesa, CA 92626

SHOW HOURS: Thursday March 7th 12pm-7pm

Friday March 8th 12pm-7pm Saturday March 9th 10am-7pm Sunday March 10th 10am-5pm

MOVE IN: Check with show management

MOVE OUT: Check with show management

YOUR FREIGHT IS FORCED OFF SHOW FLOOR ON: March 11th at 12pm

## **DOLPHIN EVENT SERVICE'S**

915 W. 5<sup>th</sup> street, Azusa, CA 91702 Office: (626) 660-0227 email: josh.k@dolphinevents.biz

## A Message from the Decorator

Dolphin Event Service's has been selected as The Official Service/Drayage contractor for the **Pacific Coast Sportfishing Expo** being held at the **Orange County Fairgrounds.** We welcome the opportunity to assist you in every way possible to ensure a successful presentation.

This exhibitor kit contains important information regarding the show. Please review all the information that is included in this exhibitor kit. If there is another service you may need, please feel free to call us.

## **SPECIAL NOTES**

To keep the appearance of the show; no Velcro, pins, hooks, tape, staples, or any like matter will be permitted to hang through, from or on the drape.

## DISCOUNT PRICING

For **DISCOUNT PRICES** full payment MUST be included with your advance order. All deadlines are indicated at the top of each order form. Please note in order to receive **DISCOUNT PRICING**. The deadline for discount pricing is: **February 28th 2024** 

## SHIPPING INFORMATION

All shipping information including shipping dates and times for advance warehouse and direct shipping can be found with the Material Handling Order Form. Please review these dates and times accordingly. Dolphin Event Service's realizes that exhibiting in a convention can be complicated and confusing. Therefore, please read all materials carefully. If you should need further assistance or additional information not covered in the exhibitor kit, please contact us at **(626) 795-5131** 

We look forward to serving you.

The Staff at Dolphin Event Service's

## **Frequently Asked Question**

## MOVE-IN & MOVE-OUT PROCEDURES

## **DOLPHIN EVENT SERVICE'S**

Company Name	B	ooth #

#### **Exhibit Move-in Procedures:**

- o Please refer to the Material Handling Sheets for:
  - 1. Advance & Direct Shipments
  - 2. Proper labeling for Advance and Direct Shipments
  - 3. Dates & Times
  - 4. Advance shipments will be delivered directly to your booth; ready for you to begin set up.
  - 5. Direct shipments will be delivered to your booth when they are received.

#### • Please refer to the front page for move in dates & times

- 1. DOLPHIN EVENT SERVICES employees will unload commercial freight haulers as well as exhibitor private vehicles from 8:00am 4:30 pm on dates specified.
- 2. To avoid overtime charges; remind drivers that they should be in line before 2:00 pm in order to be unloaded by 4:30 pm.

#### **Exhibit Move-out Procedures:**

Upon show closing, the aisle carpet will be rolled and removed allowing forklifts to return all empty crates and storage materials to the booths.

## o Bill of Ladings for outbound shipments via your choice of carrier:

- 1. Please have your carrier arrive in plenty of time to have your freight loaded before the deadline
- 2. Have your driver check in at the check- in area
- 3. When you are completely packed and ready to go; please turn in a Bill of Lading at the Service Desk

## o For Exhibitors with privately owned vehicles who cannot hand carry all booth materials:

- 1. When all materials are packed up and ready to go drive your vehicle to the loading dock check-in area
- 2. You will receive your outbound paperwork once you are at the loading dock ready for loading
- 3. Once in line, DO NOT leave your vehicle unattended at any time. If you do, your vehicle will be towed.

#### o For Exhibitors with Company or Rented Trucks:

- 1. When you are completely packed and ready to go; please go to the service desk to receive a Bill of Lading to be filled out
- 2. Once the Bill of Lading is filled out; you will be directed to the loading dock where you will be loaded in the order you were processed
- 3. Once in line, DO NOT leave your vehicle unattended at any time. If you do, your vehicle will be towed If your booth materials are not completely packed up and ready to be loaded when the staff arrives at your booth, you will be politely asked to go to the end of the line.

## ALL EXHIBIT MATERIALS MUST BE REMOVED BY: 12pm - Monday March 11th, 2024

At this time, DOLPHIN EVENT SERVICES' will re-route your freight via the house carrier at the exhibitors' expense.

No vehicles of any type will be allowed to park on the loading dock without permission. No vehicles will be allowed to drive into buildings without prior permission from Show Management

# PAYMENT POLICY FORM Must be Included with all orders

## **DOLPHIN EVENT SERVICE'S**

915 W. 5<sup>th</sup> street, Azusa, CA 91702 (626) 795-5131

email: josh.k@dolphinevents.biz

Company Name:	Booth #
Address:	
City/ State/ Zip:	
- 4	Fax #
<ul> <li>This form must be completed an</li> </ul>	nd enclosed with all order forms and on file with DOLPHIN EVENT SERVICES prior to d regardless if another form of payment is being used.
• Cancellation Policies: Please not	te cancellation policies on the various forms.
• In order to receive DISCOUNT U.S. funds drawn on a U.S. b	PRICING full payment <i>must</i> be included with order form! If paying by check; make payment in bank. If paying by credit card; please fill out the enclosed authorization form.
• Customer is responsible for loss	or damage to equipment.
For your convenience, we will u show site orders placed by your	ise this authorization to charge your credit card for any additional amounts incurred as a result of ou or your representative for this event.
• ALL ACCOUNTS MUST BE S	SETTLED AT OUR SERVICE DESK PRIOR TO THE OPENING OF SHOW.
• THERE WILL BE NO CREDIT	TS ISSUED UPON COMPLETION OF SHOW.
Amount Enclosed \$	Amount to be charged to Credit Card \$
If paying by Check; please fill	out the following information:
Check Number:	Driver's License Number:
Address	
	StateZip Code
	ease provide the following information:
Credit Card Number:	
Please Check:AMERICAN l	EXPRESSMASTERCARDVISA CVC Code
Expiration Date:	Name as it Appears on Card
Authorized By:	Cardholder's Signature:
Cardholders <i>Billing</i> Address	CityStateZip Code
Email Address:	

# FURNITURE RENTAL ORDER FORM Deadline for discount: February 28th, 2024 at 4:00 pm

## **DOLPHIN EVENT SERVICE'S**

915 W. 5<sup>th</sup> street, Azusa, CA 91702

(626) 795-5131

email: josh.k@dolphinevents.biz

Company Name					Booth #	
Tables & Counter Tables	Discount	Floor	Quan	tity Total		
Tables: 30" W x 30" H						
4 ft. undraped table	\$45.00	\$65.00				
6 ft. undraped table	\$55.00	\$75.00			_	
8 ft. undraped table	\$65.00	\$85.00			<del>_</del>	
Prices includes top covered in	n white plastic an	d 3 sides drape	ed.			
4 ft. draped table	\$85.00	\$105.00			Blue	White
6 ft. draped table	\$95.00	\$115.00				
8 ft. draped table	\$115.00	\$125.00			Black	_Silver
4th sided table skirt	\$35.00	\$45.00			<u> </u>	
Counter Tables: 30" W x 42'	" <i>H</i>					
4 ft. undraped counter table	\$55.00	\$75.00			<u> </u>	
6 ft. undraped counter table	\$65.00	\$85.00				
8 ft. undraped counter table	\$75.00	\$95.00			_	
4 ft. draped counter table	\$95.00	\$115.00				
6 ft. draped counter table	\$105.00	\$125.00			_	
8 ft. draped counter table	\$115.00	\$135.00		<u> </u>	_	
4th side counter skirt	\$45.00	\$55.00			<u> </u>	
Cocktail Table 36"rd 42" Hig						
Cocktail undraped round table	e \$95.00	\$125.00				Black
Cocktail draped round table	\$135.00	\$165.00		<u> </u>	Color of linen	White
~ .						
<u>Chairs</u>	050.00	<b>#7</b> 0.00				
Wood bar stool	\$50.00	\$70.00				
Padded Chair	\$40.00	\$50.00	-	<del></del>		
Folding Chair	\$10.00	\$15.00				
Padded Counter Stool	\$55.00	\$75.00				
Accessories		Di	scount	Floor	Quantity	Total
Backwall Drape (8 ft.high)		\$8	.50 per foot	\$9.50 per foot		
Crossbar / Spreader		\$1	5.00	\$25.00		
Easel			0.00	\$60.00		
Garment Rack (5' H x 5' H)			5.00	\$95.00		
Stanchions with 8 ft. chain			0.00	\$80.00		
Side Rail Drape (3 ft. high)			.50 per foot	\$6.50 per foot	-	
Upright with Base			0.00	\$15.00	-	
Wastebasket			2.00	\$19.00		
10x10 canopy with bases			343.50	\$443.50		
10x20 canopy with bases			508.00	\$708.00		
15x15 canopy with bases			687.00.	\$787.00		
20x20 canopy with bases	11 DI "		793.50	\$893.50		
Other size canopies are availa	ibie. Piease call f	or pricing				

All items canceled will be charged at 50% of original price after move-in begins and 100% of original price after Dolphin Events installs,

Prices include installation, rental, and removal.

Canopies deadline for ordering is 12/30/2023

## **CARPET RENTAL ORDER FORM**

Deadline for discount: February 28th, 2024 at 4:00 pm

DOLP	HIN	EVI	ENT	SERV	VICE'S

915 W. 5<sup>th</sup> street, Azusa, CA 91702

(626) 795-5131

email: josh.k@dolphinevents.biz

Company Nan	ne				Boo	oth #
		STAN	NDARD BOOTH	CARPET		
Size	Quantity	Discount	Floor	Total	Please sel	ect color:
9 x 10 Ft.		\$180.00	\$280.00	\$	<u> </u>	_Black
9 x 20 Ft.		\$360.00	\$460.00	\$	- - - -	_Blue
9 x 30 Ft.		\$540.00	\$640.00	\$		Red
9 x 40 Ft.		\$720.00	\$820.00	\$	_	
Carpet canceled	will be charged	at 50% of origina	PETS ARE NOT GU al price after move-i	n begins and 10	0% of original p	
		CUS	STOM BOOTH			
Complete Area S	Size	_x	=Sq. Ft.	<b>Discount</b> @ \$2.85 /	<b>Floor</b> \$3.85 =	<b>Total</b> \$
necessary taping from your booth	, and pickup at size. If you req	the close of the shuire additional ca	rpet to cover steps,	t for carpet inst skids, or display	allation if your of fixtures; included	s installation, all carpet size is differen de a floor plan and a ut will be charged at
	CA	ARPET PADD	ING - TAPE - P	LASTIC CO	VERING	
				Discount	Floor	Total
Carpet Padding	ft. x	ft. =	Sq. ft. @ Linear ft. @ Sq. ft. @	\$1.25	\$1.65 \$_	
Additional Tapin	ng		Linear ft. @	\$1.45	\$1.85 \$_	
Plastic Covering	;ft. x	ft. =	Sq. ft. @	\$1.15	\$1.55 \$_	
All rental prices	include installa	tion & removal. I	tems canceled will b	e charged at 10	0% of original p	orice after being cut.

**SUBTOTAL CARPET RENTAL ORDER** \$\_\_\_\_\_ Yes, I have completed and enclosed along with this order the Payment Policy Form.

## MATERIAL HANDLING ORDER FORM

Note: Deadline Dates & Times: February 28th, 2024 at 4:00pm

## **DOLPHIN EVENT SERVICE'S**

915 W. 5<sup>th</sup> street, Azusa, CA 91702 (626) 795-5131

email: josh.k@dolphinevents.biz

Company Name	Booth #
• •	

MATERIAL HANDLING RATES – ROUNDTRIP RATES, PER SHIPMENT, USE INCOMING WEIGHT ONLY AND ROUND UP TO THE NEXT 100 LBS. THESE RATES ARE SUBJECT TO SURCHARGES (See Below). CERTIFIED WEIGHT TICKETS ARE REQUIRED FOR EACH SHIPMENT, IF NOT PROVIDED, YOU AGREE TO USE: DOLPHN EVENT SERVICE'S ESTIMATED WEIGHTS.

## Please Circle one of following options.

RATE PER 100 LBS. (200 LB. MINIMUM)

Description	Receiving	ST In / ST Out
ON TIME Crated or skidded shipments (Common Carriers)	Advance Warehouse	\$75.00 per cwt
VAN LINES (Irregular route carrier / company trucks)	Advance Warehouse	\$90.00 per cwt
ON TIME Crated or skidded shipments LTL Carriers with established local terminals	Showsite	\$65.00 per cwt
VAN LINES and loose & uncrated shipments (Irregular route carrier / company trucks)	Showsite	\$75.00 per cwt
Personally Owned Vehicles (Station wagons, regular size 4 x 4, mini vans	Showsite	\$75.00 per load
Small Packages (UPS / FED EX) Cartons & envelopes received without documentation will be delivered without guarantee of piece count or condition at this rate.  Max weight per shipment is 25 lbs	Advance Warehouse Showsite	\$35.00 per package

#### (ST = Straight Time / OT = Overtime)

- Overtime Rates will apply if: Inbound vehicles arrive at dock weekdays prior to 8:00 AM or after 4:00 PM or anytime Saturday, Sunday and Holidays.
  - Shipments sent direct to exhibit site prior to date specified will not be accepted. This may create delays in getting your shipment on time. Please notify our carrier of the dates and times.
  - Separate shipments received by Dolphin Event Services will not be combined.
  - Forced Freight: Shipments left on showsite floor will be re-routed to Dolphin Event Service's warehouse for a charge of \$40.00 per 100LBS based on incoming weight or shipped at exhibitors' expense via the house carrier.

## PLEASE SPECIFY ADVANCE WAREHOUSE OR CONVENTON SITE ON ORDER FORM: SHIPPING ADDRESSES

ADVANCE WAREHOUSE	CONVENTION SITE
Your Company Name Booth #	Your Company Name Booth #
Show Name:915 W. 5 <sup>th</sup> Street Azusa, CA 91702  ARRIVAL DATES: 30 days prior to last day accepted M / F 8:00 am – 3:00pm Closed for Lunch 12pm – 1:00pm Last day accepted: 09/08/2023	Show Name Orange County Fairgrounds 88 Fair dr. Hanger Building Costa Mesa, CA 92626  ARRIVAL DATES: Day(s) accepted: March 5th 9am-4pm

ECTIMATED.	CILADOEC	$\mathbf{EOD}$	MATERIAL	HANDING.
ESTIMATED	CHARGES	LOK	WAICKIAL	TANDLING:

LBS. $x$ PER CWT .= \$			
	LBS. x	PER CWT .=	•

Estimated Weight Estimated Rate Sub-Total Estimated Material Handling

#### MATERIAL AUTHORIZATION FORM

## **DOLPHIN EVENT SERVICE'S**

915 W. 5<sup>th</sup> street, Azusa, CA 91702 (626) 795-5131

email: josh.k@dolphinevents.biz

Company Name	J	Booth #

We hereby authorize Dolphin Event Service's, or its subcontractors, to provide the services necessary to handle our shipment(s) in accordance with the information set forth in the "Material Handling Order Form", further we agree to the following:

- 1. We have reviewed the "Material Handling Rate Sheet" and understand we will be charged for Material Handling services in accordance with the published rates for such services as are provided.
- 2. We accept the responsibility for the payment of Dolphin Event Service charges in connection with the handling of our shipment(s) and we guarantee payment to Dolphin Event Services by the close of the show.
- 3. We agree to the "Limits of Liabilities" as set forth in the Material Handling Information."
- 4. We agree that Dolphin Event services or its subcontractor's liability shall be limited to any loss or damage which results solely from Dolphin Event Services or its subcontractors negligence in the actual physical handling of the items comprising our shipment(s), and not for any other type of loss or damage.
- 5. With particular reference to paragraphs "3" and "4" of the above, we agree, in connection with the receipt, handling, storage, and reloading of our materials at the convention site (as distinct from Dolphin Event Services warehouse), that Dolphin Event Service's or its subcontractors, will provide its services as our agent, and not as bailee or shipper. If any employee of Dolphin's shall sign a delivery receipt, Bill of Lading, or other documents, we agree that Dolphin's or its subcontractors, will do so as our agent, and we accept the responsibility there of.
  - a. Relative to inbound shipments, we recognize that there may be a lapse time between the delivery of our shipment(s) to our booth by Dolphin Events or its subcontractors, and the arrival of our representative at the booth during such time our shipment(s) will be left unattended in our booth. We agree that Dolphin Events and its subcontractors shall not be responsible for any loss or damage which may occur during such period.
  - b. Relative to outgoing shipment(s) after the show, we recognize that there will be a lapse of time between the completion of packing and actual pickup of our materials from our booth for loading onto a carrier, and that during such time our shipment(s) will be left unattended in our booth. We agree that Dolphin Event or its subcontractors shall not be responsible for any loss or damage during such period, and we authorize Dolphin Events or its subcontractors to adjust the quantities of items on any Bill of Lading submitted by us to Dolphin Events or its subcontractors, to conform to the actual count of such items in the booth at the time of pickup
  - 6.We agree, in the event of a dispute with Dolphin Events or its subcontractors, relative to any loss or damage to any of our materials or equipment, that we will not withhold payment of any amount due to Dolphin Events for drayage or any other services provided by Dolphin Events or its subcontractors, as an offset against the amount of the alleged loss or damage. Instead, we agree to pay Dolphin Events upon receipt of invoice for all such charges, and we further agree that any claim we may have against Dolphin Events or its subcontractors shall be pursued independently by us as a completely separate transaction to be resolved on its own merits.
  - 7.We agree that all questions relating to classification of exhibitor's materials, rates charged or weights used to determine material handling charges shall be submitted to the Dolphin Events office indicated on the invoice within thirty days of receipt of the invoice. Complaints received after such period shall not be considered and payment of the invoice shall be made in full.

Company Name:		Booth #(s):		
Address:		State:	Zip:	
Telephone: ( )	Fax: ( )		Date:	
Authorized by:		Signatu	re:	
Please Print:				

## MATERIAL HANDLING INFORMATION SHEET

## DOLPHIN EVENT SERVICE'S

915 W. 5th street, Azusa, CA 91702

(626) 795-5131

email: josh.k@dolphinevents.biz

Dolphin Event Services, shall not be responsible for shipments delivered to the wrong booth due to improper labeling by the exhibitor. The exhibitor is responsible for the removal of all old shipping and storage labels. Dolphin Event Service shall not be responsible for misdirected shipments or removal of crates to storage due to old labels appearing on crates.

WEIGHT CERTIFICATES: If you are using VAN LINE or your OWN TRUCK, you must provide a CERTIFIED WEIGHT CERTIFICATE. This must be presented at time of delivery of shipment. If not provided, you agree to use Dolphin Event Services estimated weights. No credits will be issued after close of show.

All shipments must be prepaid. Collect shipments will not be accepted – No Exceptions.

• INSURE ALL SHIPMENTS FROM THE TIME THEY LEAVE YOUR COMPANY UNTIL THEY ARE RETURNED FROM THE SHOW. Your present insurance carrier can add a rider to your current policy.

#### LIMITS OF LIABILITIES

The following terms and conditions apply to all shipments. Shipments made according to instructions stated herein shall constitute acceptance of said limits.

Dolphin Event Services shall not be responsible for damage to uncrated materials improperly packed or concealed damage.

Dolphin Event Services shall not be responsible for loss, theft, or disappearance of exhibitor's materials after same have been delivered to exhibitor's booth.

Dolphin Event Services shall not be responsible for loss, theft, or disappearance of materials before they are picked up from exhibitor's booth

Dolphin Event Services shall not be responsible for loss, damage, or delay due to fire, Acts of God, strikes, lockouts, or work stoppages of any kind, or to any cause beyond its control.

Dolphin Event Service's liability shall be limited to physical loss or damage to the specific article which is lost or damaged, and in any event

Dolphin Event Service's maximum liability shall be limited to .30 per pound per article with a maximum liability of \$50.00 per item or \$1,000 per shipment whichever is less.

Dolphin Event Service's shall not be liable to any extent whatsoever, for any actual, potential, or assumed loss of profits or revenues, or for any collateral costs, which may result from any loss or damage to an exhibitor's materials which may make it impossible or impractical to exhibit same.

Shipments arriving without advance written order will automatically be handled and charged as described herein, and the consignment or delivery of a shipment to Dolphin Event Services by an exhibitor (and/or other shipper acting on behalf of an exhibitor) shall be construed as an acceptance of the terms and conditions set forth herein.

Route your shipments through carriers of services that provide Bills of Lading specifying piece count. A copy of the Bill of Lading indicating the number of pieces, proper description, and weights should be forwarded to Dolphin Event Services with a Carriers Pro# and Trailer#.

Shipments left on the floor without forwarding instructions will be shipped out or returned to our warehouse at Dolphin's discretion (see above). NO LIABILITY OF ANY SORT WILL BE ASSUMED AS A RESULT OF SUCH RE-ROUTING OR HANDLING. To avoid this from happening, confirm arrangements for re-forwarding your shipments, at close of show, by properly filling out Bills of Lading available at the Dolphin Event Services' service desk.

If exhibitor's specified carrier fails to pick up, refuses the shipment, or goes to wrong location Dolphin Event Service's, will be authorized to divert the shipment to another carrier at its discretion. Dolphin Event Services will assume no liability in such instance.

## Outbound Material Handling

## **DOLPHIN EVENT SERVICE'S**

915 W. 5<sup>th</sup> street, Azusa, CA 91702 (626) 795-5131

email: josh.k@dolphinevents.biz

Company Name		Booth #	
Please fill out Ou	tbound Shipping Info	ormation below.	
Ship To:			
			_
	ake sure that the carri	ile a pick up when using ier is scheduled to pick i	•
Date	Time		
Please fill in the opick up your ship	•	u have scheduled your	carrier to

## **IMPORTANT**

ALL FREIGHT *MUST* BE PICKED UP BY: **12pm - Monday March 11<sup>th</sup>, 2024** OR WILL BE SUBJECT TO FORCED REMOVAL AT EXHIBITOR'S EXPENSE.

## FIRE DEPARTMENT REGULATIONS

#### **DOLPHIN EVENT SERVICE'S**

915 W. 5<sup>th</sup> street, Azusa, CA 91702 (626) 795-5131

email: josh.k@dolphinevents.biz

## For Exhibits, Exhibitions, Display, and Trade shows – Public or Private

## **BOOTH CONSTRUCTION**

- Booths, platforms, and space dividers shall be of materials that are flame-retardant or rendered so, satisfactory to Fire Department representatives.
- Covering for counters or tables used within or as part of the booth shall be flame-retardant.
- All electrical wiring and apparatus will be of a wire UL type approved.

#### FIRE DEPARTMENT

A permit shall be required for the following:

- •Display and operate any heater, barbecue, heat-producing or open flame device, candles, lamps, lanterns, torches, etc.
- •Display or operate any electrical, mechanical, or chemical device, which may be deemed hazardous by the Fire Department.
- •Use or storage of flammable liquids and dangerous chemicals.
- Display any internal combustion engine (special requirements available on request).

## **OBSTRUCTIONS**

Aisles and exits, as designated on approved show plans, shall be kept clean, clear, and free of obstacles. Booth construction shall be substantial and fixed in position in specified area for the duration of the show. Easels, signs, etc. shall not be placed beyond the booth area into aisles. Fire fighting equipment shall be provided and maintained in accessible, easily seen locations, and may be required to be posted with designating signs.

## FIRE-RETARDANT TREATMENT

All decorations, drapes, signs, banners, acoustical materials, cotton, paper, hay, straw, moss, split bamboo, plastic cloth, and similar materials shall be flame-retardant to the satisfaction of the Fire Department. Booth identification banners and signs shall be flame-retardant unless smaller than 1,232 square inches (28" x 44") if separated from other combustibles by a minimum of 12' horizontally and 24" vertically. Oil cloth, tar paper, nylon, and certain other plastic materials cannot be made flame-retardant and their use is prohibited.

#### **COMBUSTIBLES**

Literature on display shall be limited to reasonable quantities (one-day supply). Reserve supplies shall be kept in closed containers and stored in a neat and compact manner in a location approved by the Fire Department. All exhibit and display empty cartons must be stored in an approved drayage area. If show is under a 24-hour approved manned Security program, motor vehicles are allowed to retain ¼ tank or less in fuel and gas caps must be taped. Batteries are to be disconnected and taped.

#### PROPANE CONTAINERS

Containers having a maximum capacity of 12 pounds (nominal 5 pounds LP Gas capacity) are permitted to be used temporarily inside of buildings for public exhibition or demonstration purposes.